



Case Study

Supply Chain Management

Managed testing services helps leading risk management firm reduce costs by 12%

Business challenge

Our client, a US-based company that offers a cloud-based supply chain risk management platform to global organizations, wanted to test an updated version of its web platform before the release. The platform provides information of over sixty thousand suppliers spread across 130 countries so ensuring an error-free experience for its customers was critical. It sought a cost-effective managed testing solution that could alleviate the heavy-lifting involved in transitioning to the new platform.

Solution

Netscribes provided a complete test solution, including the overall strategy planning and execution of the transition, assistance with the knowledge transfer, and managing the testing services on a daily basis. The testing was carried out in six phases:



Benefit

Through reduced reliance on the SMEs and by outsourcing their platform testing requirements to an offshore location, the client reduced its fixed costs by almost 12%. Furthermore, the client was able to enhance its services significantly through effective SIT/UAT testing methods, additional test automation in other projects, and by applying the quality standards further up the SDLC.

Enhance business performance and drive revenue growth with our reliable and flexible managed solutions

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